

Prices are shown excluding VAT.

Call Answering Classic

Package Name	Message Allowance	Monthly Charge	Additional Message Charge
Budget:Starter	5	£14.99	£2.99
Budget:15	15	£29.99	£2.99
C:30	30	£49.99	£1.99
C:70	70	£99.99	£1.99
C:125	125	£169.99	£1.99
C:175	175	£229.99	£1.99
C:250	250	£299.99	£1.99
C:350	350	£419.99	£1.99
C:500	500	£599.99	£1.99
C:750	750	£899.99	£1.99
C:1000	1000	£1,099.99	£1.99
C:1500	1500	£1,649.99	£1.99
C:2000	2000	£2,199.99	£1.99
C:2500	2500	£2,749.99	£1.99
C:3000	3000	£3,299.99	£1.99
C:3500	3500	£3,849.99	£1.99
C:4000	4000	£4,399.99	£1.99
C:4500	4500	£4,949.99	£1.99
C:5000	5000	£5,499.99	£1.99

Prices are shown excluding VAT.

Call Answering Pro

Package Name	Message Allowance	Monthly Charge	Additional Message Charge
Pro:30	30	£62.99	£2.49
Pro:70	70	£124.99	£2.49
Pro:125	125	£214.99	£2.49
Pro:175	175	£289.99	£2.49
Pro:250	250	£379.99	£2.49
Pro:350	350	£529.99	£2.49
Pro:500	500	£759.99	£2.49
Pro:750	750	£1,139.99	£2.49
Pro:1000	1000	£1,389.99	£2.49
Pro:1500	1500	£2,089.99	£2.49
Pro:2000	2000	£2,789.99	£2.49
Pro:2500	2500	£3,489.99	£2.49
Pro:3000	3000	£4,189.99	£2.49
Pro:3500	3500	£4,897.99	£2.49
Pro:4000	4000	£5,579.99	£2.49
Pro:4500	4500	£6,279.99	£2.49
Pro:5000	5000	£6,979.99	£2.49

Prices are shown excluding VAT.

Call Answering Customer Service

Package Name	Message Allowance	Monthly Charge	Additional Message Charge
CS:30	30	£74.99	£2.99
CS:70	70	£149.99	£2.99
CS:125	125	£254.99	£2.99
CS:175	175	£344.99	£2.99
CS:250	250	£449.99	£2.99
CS:350	350	£629.99	£2.99
CS:500	500	£899.99	£2.99
CS:750	750	£1,349.99	£2.99
CS:1000	1000	£1,649.99	£2.99
CS:1500	1500	£2,474.99	£2.99
CS:2000	2000	£3,299.99	£2.99
CS:2500	2500	£4,124.99	£2.99
CS:3000	3000	£4,949.99	£2.99
CS:3500	3500	£5,774.99	£2.99
CS:4000	4000	£6,599.99	£2.99
CS:4500	4500	£7,424.99	£2.99
CS:5000	5000	£8,249.99	£2.99

Prices are shown excluding VAT.

Diary Manager

Package Name	Message Allowance	Monthly Charge	Additional Message Charge
Diary:30	30	£72.99	£2.89
Diary:70	70	£144.99	£2.89
Diary:125	125	£246.99	£2.89
Diary:175	175	£332.99	£2.89
Diary:250	250	£434.99	£2.89
Diary:350	350	£608.99	£2.89
Diary:500	500	£869.99	£2.89
Diary:750	750	£1,304.99	£2.89
Diary:1000	1000	£1,594.99	£2.89
Diary:1500	1500	£2,392.99	£2.89
Diary:2000	2000	£3,189.99	£2.89
Diary:2500	2500	£3,987.99	£2.89
Diary:3000	3000	£4,784.99	£2.89
Diary:3500	3500	£5,582.99	£2.89
Diary:4000	4000	£6,379.99	£2.89
Diary:4500	4500	£7,177.99	£2.89
Diary:5000	5000	£7,974.99	£2.89

Prices are shown excluding VAT.

Diary Manager Pro

Package Name	Message Allowance	Monthly Charge	Additional Message Charge
DiaryPro:30	30	£79.99	£3.19
DiaryPro:70	70	£159.99	£3.19
DiaryPro:125	125	£271.99	£3.19
DiaryPro:175	175	£367.99	£3.19
DiaryPro:250	250	£479.99	£3.19
DiaryPro:350	350	£671.99	£3.19
DiaryPro:500	500	£959.99	£3.19
DiaryPro:750	750	£1,439.99	£3.19
DiaryPro:1000	1000	£1,759.99	£3.19
DiaryPro:1500	1500	£2,639.99	£3.19
DiaryPro:2000	2000	£3,519.99	£3.19
DiaryPro:2500	2500	£4,399.99	£3.19
DiaryPro:3000	3000	£5,279.99	£3.19
DiaryPro:3500	3500	£6,159.99	£3.19
DiaryPro:4000	4000	£7,039.99	£3.19
DiaryPro:4500	4500	£7,919.99	£3.19
DiaryPro:5000	5000	£8,799.99	£3.19

Prices are shown excluding VAT.

Calls Transfers

(Manual)

Destination	Pence per minute
UK Landline	8
UK Mobile	20
3	8
845	8
844	8
0800 / 0808	0
International	See international call rates.

Smart Numbers

(0845, Local Presence, 03)

Smart Number Portal Monthly Fee (if required): £20.00 (per customer).
Hosting Charge: From £5.00 per month per number.

Call charges:

Smart Number Type	Destination	Pence per minute
0845, Local Presence, 03	UK Landline	2.5
0845, Local Presence, 03	UK Mobile	20
0845, Local Presence, 03	International	See international call rates.
0800, 0808	UK Landline	5
0800, 0808	UK Mobile	22.5
0800, 0808	International	See international call rates.

IVR Systems:

Setup: £20 - £50. Please ask for further information

Updates / reprogramming: £20 per hour or part thereof.

Custom on-hold Message

(Recording supplied by customer)

£20 setup per line.

Additional Lines

£7.50 per additional DDI per month without an accompanying additional tariff.

Prices are shown excluding VAT.

Short term / holiday cover

£35 per week or part thereof. (Minimum spend equal to one week.)

Fax to Email

Setup: £10

Hosting Charge: £5 per month per number.

*Call charges as shown in 'Smart Numbers' apply.

Miscellaneous

Paper invoicing charge: £5 per month per tariff.

International Call Rates

Call Class	Destination	Charge (Pence per Minute)
IM219	Afganistan (Mobile)	36
AFGHA	Afghanistan	36
ALBAN	Albania	16
IM100	Albania (Mobile)	25
ALGER	Algeria	13
IM040	Algeria (Mobile)	34
ANDOR	Andorra	7
IM025	Andorra (Mobile)	23
ANGLO	Angola	22
IM218	Angola (Mobile)	22
ANGUI	Anguilla	17
IM200	Anguilla (Mobile)	21
ANTIG	Antigua & Barbuda	18
ANTIL	Antilles	12
IM101	Antilles Netherlands (Mobile)	12
ARGEN	Argentina	6
IM201	Argentina (Mobile)	20
ARMEN	Armenia	26
IM195	Armenia (Mobile)	26
ARUBA	Aruba	18
IM196	Aruba (Mobile)	22

Prices are shown excluding VAT.

ASCEN	Ascension	131
AUSTR	Australia	4
IM002	Australia (Mobile)	18
AUSTI	Austria	4
IM003	Austria (Mobile)	20
AZERB	Azerbaijan	21
IM241	Azerbaijan (Mobile)	32
AZORE	Azores	9
BAHAM	Bahamas	20
BAHRA	Bahrain	21
IM242	Bahrain (Mobile)	21
BANGL	Bangladesh	15
IM202	Bangladesh (Mobile)	18
BARBA	Barbados	18
IM193	Barbados (Mobile)	20
BELAR	Belarus	23
IM102	Belarus (Mobile)	26
BELGI	Belgium	4
IM004	Belgium (Mobile)	19
BELIZ	Belize	22
IM103	Belize (Mobile)	27
BENIN	Benin	23
IM220	Benin (Mobile)	16
BERMU	Bermuda	10
IM181	Bermuda (Mobile)	10
BHUTA	Bhutan	21
IM221	Bhutan (Mobile)	21
BOLIV	Bolivia	15
IM104	Bolivia (Mobile)	17
BOSNI	Bosnia Herzegovina	22
IM050	Bosnia Herzegovina (Mobile)	30
BOTSW	Botswana	14
IM243	Botswana (Mobile)	20
BRAZI	Brazil	7
IM203	Brazil (Mobile)	17
BRUNE	Brunei Darussalam	11
IM244	Brunei Darussalam (Mobile)	11
BULGA	Bulgaria	8
IM106	Bulgaria (Mobile)	41
BURKI	Burkina Faso	22
IM180	Burkina Faso (Mobile)	28

Prices are shown excluding VAT.

BURUN	Burundi	17
CAMBO	Cambodia	41
IM223	Cambodia (Mobile)	41
CAMER	Cameroon	24
IM107	Cameroon (Mobile)	24
CANAD	Canada	4
CANAR	Canary Islands	12
CAPEV	Cape Verde	25
IM108	Cape Verde (Mobile)	27
CAYMA	Cayman islands	17
IM260	Cayman Islands (Mobile)	14
IM109	Central African Rep. (Mobile)	36
CENTR	Central African Republic	36
CHAD	Chad	29
IM204	Chad (Mobile)	78
CHILE	Chile	14
IM057	Chile (Mobile)	19
CHINA	China	5 (6)
IM198	China (Mobile)	6
CHRIS	Christmas Island	105
COCOS	Cocos Islands	86
COLOM	Colombia	8
IM205	Colombia (Mobile)	12
COMOR	Comoros	37
CONGO	Congo	40
IM114	Congo (Mobile)	41
COOK	Cook Island	65
COSTA	Costa Rica	9
IM111	Costa Rica (Mobile)	12
COTED	Cote D'Ivoire	34
CROAT	Croatia	9
IM086	Croatia (Mobile)	23
CUBA	Cuba	74
IM023	Cyprus (Mobile)	14
CYPRU	Cyprus North	9
CYPRS	Cyprus South	11
CZECH	Czech Republic	6
IM113	Czech Republic (Mobile)	17
DENMA	Denmark	4
IM005	Denmark (Mobile)	18
DJIBO	Djibouti	34
IM224	Djibouti (Mobile)	34

Prices are shown excluding VAT.

DOMIN	Dominica	19
IM115	Dominica (Mobile)	23
DOMIR	Dominican Republic	11
IM206	Dominican Republic (Mobile)	15
IM116	East Timor (Mobile)	72
ECUAD	Ecuador	18
IM117	Ecuador (Mobile)	21
EGYPT	Egypt	21
IM033	Egypt (Mobile)	21
ELSAL	El Salvador	18
IM118	El Salvador (Mobile)	18
EQUAT	Equatorial Guinea	26
ERITR	Eritrea	38
ESTON	Estonia	6
IM064	Estonia (Mobile)	33
ETHIO	Ethiopia	35
IM182	Ethiopia (Mobile)	35
FALKL	Falkland Islands	73
FAROE	Faroe Islands	20
FIJI	Fiji	33
IM197	Fiji (Mobile)	33
FINLA	Finland	5
IM006	Finland (Mobile)	16
IM007	France (Mobile)	22
FRANC	France Inc Monaco	4
IM120	French Guiana (Mobile)	26
FRENP	French Polynesia	26
GABON	Gabon	20
IM121	Gabon (Mobile)	23
GAMBI	Gambia	38
GEORG	Georgia	11
IM122	Georgia (Mobile)	16
GERMA	Germany	4
IM009	Germany (Mobile)	20
GHANA	Ghana	23
IM123	Ghana (Mobile)	21
GIBRA	Gibraltar	9
IM124	Gibraltar (Mobile)	23
GREEC	Greece	5
IM008	Greece (Mobile)	23
GREEN	Greenland	56
IM245	Greenland (Mobile)	56

Prices are shown excluding VAT.

GRENA	Grenada	17
IM246	Grenada (Mobile)	20
GUADE	Guadeloupe	14
IM126	Guadeloupe (Mobile)	14
GUAM	Guam	11
GUATE	Guatemala	18
IM247	Guatemala (Mobile)	18
GUINE	Guinea	38
IM127	Guinea (Mobile)	43
GUINB	Guinea Bissau	85
GUYAN	Guyana	26
IM128	Guyana (Mobile)	26
HAITI	Haiti	25
IM129	Haiti (Mobile)	25
HONDU	Honduras	29
IM248	Honduras (Mobile)	29
HONGK	Hong Kong	5
IM207	Hong Kong (Mobile)	8
HUNGA	Hungary	5
IM130	Hungary (Mobile)	20
ICELA	Iceland	7
IM026	Iceland (Mobile)	23
INDIA	India	21
IM208	India (Mobile)	16
INDON	Indonesia	9
IM067	Indonesia (Mobile)	16
IRAN	Iran	12
IM249	Iran (Mobile)	12
IRAQ	Iraq	36
IM250	Iraq (Mobile)	36
REPUB	Ireland	4
IM010	Ireland Republic of (Mobile)	21
ISRAE	Israel	13
IM011	Israel (Mobile)	16
ITALY	Italy	4
IM012	Italy (Mobile)	22
JAMAI	Jamaica	13
IM133	Jamaica (Mobile)	22
JAPAN	Japan	6
IM013	Japan (Mobile)	17
JORDA	Jordan	19
IM036	Jordan (Mobile)	19

Prices are shown excluding VAT.

KAZAK	Kazakhstan	17
IM226	Kazakhstan (Mobile)	17
KENYA	Kenya	22
IM209	Kenya (Mobile)	26
KIRIB	Kiribati	65
KOREA	Korea PDR	53
KUWAI	Kuwait	13
IM135	Kuwait (Mobile)	14
KYRGY	Kyrgyz Republic	24
IM183	Kyrgyz Republic (Mobile)	24
LAOS	Laos	17
IM136	Laos (Mobile)	17
LATVI	Latvia	16
IM137	Latvia (Mobile)	56
LEBAN	Lebanon	13
IM138	Lebanon (Mobile)	20
IM024	Leichtenstein (Mobile)	53
LESOT	Lesotho	18
IM227	Lesotho (Mobile)	21
LIBER	Liberia	28
IM139	Liberia (Mobile)	21
LIBYA	Libya	21
IM228	Libya (Mobile)	30
LIECH	Liechtenstein	9
LITHU	Lithuania	13
IM068	Lithuania (Mobile)	16
LUXEM	Luxembourg	5
IM014	Luxembourg (Mobile)	20
MACAO	Macao	13
IM251	Macao(Mobile)	13
MACED	Macedonia	20
IM184	Macedonia (Mobile)	35
MADAG	Madagascar	39
IM142	Madagascar (Mobile)	43
MALAW	Malawi	10
IM229	Malawi Mobile (Mobile)	10
MALAY	Malaysia	7
IM143	Malaysia (Mobile)	10
IM252	Maldives (Mobile)	58
MALDI	Maldives Islands	58
MALI	Mali	26
IM230	Mali (Mobile)	28

Prices are shown excluding VAT.

MALTA	Malta	25
IM144	Malta (Mobile)	29
MARIA	Mariana Islands	10
MARSH	Marshall Islands	69
MARTI	Martinique	12
IM145	Martinique (Mobile)	25
MAURI	Mauritania	38
IM185	Mauritania (Mobile)	38
MAURT	Mauritius	23
MEXIC	Mexico	10
IM146	Mexico (Mobile)	14
MICRO	Micronesia	77
MOLDO	Moldova	14
IM147	Moldova (Mobile)	23
MONAC	Monaco	8
IM015	Monaco (Mobile)	27
MONGO	Mongolia	15
IM211	Montenegro (Mobile)	31
MONSE	Montserrat	28
IM212	Montserrat (Mobile)	29
MOROC	Morocco	27
IM253	Morocco (Mobile)	39
MOZAM	Mozambique	17
IM148	Mozambique (Mobile)	24
MYANM	Myanmar	34
IM232	Myanmar (Mobile)	34
NAMIB	Namibia	17
IM261	Namibia (Mobile)	14
NAURU	Nauru	93
NEPAL	Nepal	41
IM016	Netherland (Mobile)	23
NETHE	Netherlands	4
NEWCA	New Caledonia	73
IM149	New Caledonia (Mobile)	39
NEWZE	New Zealand	5
IM017	New Zealand (Mobile)	23
NICAR	Nicaragua	19
IM233	Nicaragua (Mobile)	23
NIGER	Niger	23
IM150	Niger (Mobile)	28
NIGEI	Nigeria	13
IM151	Nigeria (Mobile)	21

Prices are shown excluding VAT.

NIUE	Niue	182
NORFO	Norfolk Islands	206
NORTH	North Mariana Island	10
NORWA	Norway	4
IM018	Norway (Mobile)	16
OMAN	Oman	27
IM152	Oman (Mobile)	27
PAKIS	Pakistan	23
IM199	Pakistan (Mobile)	25
PALAS	Palastine	20
PALAU	Palau	81
IM213	Palestine (Mobile)	19
PANAM	Panama	15
IM153	Panama (Mobile)	20
PAPUA	Papua New Guinea	59
PARAG	Paraguay	17
IM214	Paraguay (Mobile)	20
PERU	Peru	29
IM154	Peru (Mobile)	23
PHILI	Philippines	18
IM234	Philippines (Mobile)	18
POLAN	Poland	6
IM155	Poland (Mobile)	22
PORTU	Portugal	4
IM019	Portugal (Mobile)	20
PUERT	Puerto Rico	7
QATAR	Qatar	30
IM254	Qatar (Mobile)	30
REUNI	Reunion	16
IM156	Reunion (Mobile)	16
ROMAN	Romania	11
IM157	Romania (Mobile)	21
RUSSI	Russia	4
IM158	Russia (Mobile)	11
RWAND	Rwanda	18
IM186	Rwanda (Mobile)	18
SAMOU	Samoa US	15
SAMOA	Samoa West	42
SANMA	San Marino	28
SAOTO	Sao Tome & Principe	95
IM159	Sao Tome & Principe (Mobile)	95
SAUDI	Saudi Arabia	20

Prices are shown excluding VAT.

IM160	Saudi Arabia (Mobile)	20
SENEG	Senegal	20
IM262	Senegal (Mobile)	36
SERBI	Serbia	15
IM215	Serbia (Mobile)	36
SEYCH	Seychelles	25
IM187	Seychelles (Mobile)	25
SIERR	Sierra Leone	40
IM263	Sierra Leone (Mobile)	37
SINGA	Singapore	5
IM161	Singapore (Mobile)	8
SLOVA	Slovakia	8
IM079	Slovakia (Mobile)	18
SLOVE	Slovenia	9
IM163	Slovenia (Mobile)	21
SOLOM	Solomon Islands	101
SOMAL	Somalia	62
SOUTH	South Africa	9
IM080	South Africa (Mobile)	20
KORER	South Korea	6
IM210	South Korea (Mobile)	11
SPAIN	Spain	4
IM020	Spain (Mobile)	22
SRILA	Sri Lanka	24
IM165	Sri Lanka (Mobile)	24
STHEL	St Helena	92
STKIT	St Kitts & Nevis	20
IM255	St Kitts & Nevis (Mobile)	22
STLUC	St Lucia	20
IM166	St Lucia (Mobile)	20
STPIE	St Pierre & Miquelon	23
IM167	St Pierre & Miquelon (Mobile)	23
STVIN	St Vincent	23
IM216	St Vincent & Grenadines (Mobile)	24
SUDAN	Sudan	27
IM237	Sudan (Mobile)	27
IM168	Surinam (Mobile)	25
SURIN	Suriname	25
SWAZI	Swaziland	14
IM238	Swaziland (Mobile)	17
SWEDE	Sweden	4

Prices are shown excluding VAT.

IM021	Sweden (Mobile)	20
SWITZ	Switzerland	4
IM022	Switzerland (Mobile)	26
SYRIA	Syria	41
IM256	Syria (Mobile)	41
TAIWA	Taiwan	5
IM217	Taiwan (Mobile)	12
TAJIK	Tajikistan	19
IM169	Tajikistan (Mobile)	23
TANZA	Tanzania	27
IM170	Tanzania (Mobile)	27
THAIL	Thailand	10
IM030	Thailand (Mobile)	13
TOGO	Togo	34
IM188	Togo (Mobile)	39
TOKEL	Tokelau	145
TONGA	Tonga	70
IM172	Tonga (Mobile)	39
TRINI	Trinidad & Tobago	16
IM173	Trinidad & Tobago (Mobile)	16
TUNIS	Tunisia	25
IM189	Tunisia (Mobile)	38
TURKE	Turkey	12
IM082	Turkey (Mobile)	19
TURKM	Turkmenistan	19
TURKS	Turks & Caicos Island	23
IM174	Turks & Caicos Island (Mobile)	23
TUVAL	Tuvalu	175
IM176	Tuvalu (Mobile)	95
UNITE	UAE	28
IM177	UAE (Mobile)	28
UGAND	Uganda	15
IM257	Uganda (Mobile)	15
UKRAI	Ukraine	11
IM258	Ukraine (Mobile)	15
URUGU	Uruguay	17
IM259	Uruguay (Mobile)	17
USA	USA	4
UZBEK	Uzbekistan	13
IM239	Uzbekistan (Mobile)	13
VANUA	Vanuatu	95

Prices are shown excluding VAT.

VATIC	Vatican City	7
VENEZ	Venezuela	9
IM084	Venezuela (Mobile)	18
VIETN	Vietnam	34
IM190	Vietnam (Mobile)	36
VIRGI	Virgin Islands British	22
VIRGU	Virgin Islands US	7
YEMEN	Yemen	24
IM191	Yemen (Mobile)	24
ZAIRE	Zaire	32
ZAMBI	Zambia	12
IM240	Zambia (Mobile)	15
ZIMBA	Zimbabwe	10
IM192	Zimbabwe (Mobile)	43

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